

User Telephone Features are features that the user must initiate and complete an action to activate or complete the feature. Examples of user actions include dialing an access code or pressing a button on the telephone.

Telephone Attributes (Characteristics) are physical and non-user initiated telephone traits.

System Hardware Features - Physical require a physical piece of hardware to be installed or set in the system.

System Software Features - Automatic are software driven features that once set perform to the user's specifications.

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User Telephone Features (Actions)

User Telephone Features are features that the user must initiate and complete an action to activate or complete the feature. Examples of user actions include dialing an access code or pressing a button on the telephone.

All Call Page

All Call Page allows simultaneous paging (internal and external) of all idle multiline telephones. The page is heard over the built-in speaker on the telephone and/or over external paging speakers.

Paging allows persons, away from their desk but within hearing distance of the telephone or external speakers to respond to a page. The user can answer the page by dialing a specified number.

This feature is available for the InfoSet 408 and Electra Elite multiline telephones.

Answer Hold

Answer Hold allows the multiline telephone user to answer an external call by pressing the answer key. If the user is on a call, that call is placed on hold when the new call is answered.

This feature is available for the InfoSet 408 and Electra Elite multiline telephones.

Automatic Callback

When calling a busy telephone and hearing a busy tone, users can set an automatic callback. When both telephones are idle, the system signals the person who originated the callback. When the callback originator answers, the system then signals the other telephone user of the call.

This feature is available for the InfoSet 408 and Electra Elite multiline telephones and single-line telephones.

Automatic Redial

Automatic Redial simplifies repeated dialing to a busy telephone or when there is no answer. When set, redialing is automatically repeated at preassigned intervals. The intervals are assigned in system programming.

This feature is available for InfoSet 408 and Electra Elite multiline telephones.

Barge-In (Interrupting an External Call)

This feature allows one multiline telephone user to interrupt another user's conversation. Barge-In can be programmed with or without an audible alert.

This feature is available for InfoSet 408 and Electra Elite multiline telephones.

Call Forward – All Calls

This feature is used to forward calls received at one multiline telephone to another telephone. This feature can also be set or canceled from the telephone where the calls will be forwarded. Forwarding can be cancelled for the entire system using a telephone assigned as an attendant position.

Call Forward – Busy/No Answer

This feature is used to forward calls received at one multiline telephone to another telephone or to an Attendant Position. This feature can also be set or canceled from the telephone where the calls will be forwarded. This feature only applies to internal calls.

This feature is available for InfoSet 408 and Electra Elite multiline telephones.

Call Pickup Group

This feature allows any user to pickup a call that is intended for another user.

A call pickup group allows telephones in the system to be grouped together so users can pick up any incoming calls in that group by dialing a preassigned two-digit number. Groups are defined using tenant assignment.

The feature is available for InfoSet 408 and Electra Elite multiline telephones and single-line telephones.

Call Restriction Override using System Speed Dial

This feature allows telephones, which have been restricted from making outgoing calls, to make calls using the preassigned system speed dial numbers.

This feature is available for the InfoSet 408 and Electra Elite multiline telephones and single-line telephones.

Call Transfer

This feature allows any user to transfer an external call to any other system user. The user receiving the call simply goes off-hook to answer the call. The call can be transferred using two methods:

When a call is transferred, the outside line keys LED flashes green on the destination telephone and flashes red on all other telephones in the tenant group.

Callback Request

This feature is used to leave notification at the called party's telephone that you have called.

This feature is available for InfoSet 408 and Electra Elite multiline telephones (sending and answering callback request) and single-line telephones (sending callback request).

The telephone must be set for Dual Tone Multifrequency mode (touchtone) for this feature to be used.

Caller ID Scrolling

When caller identification information is provided, the user can browse through the list of the last 20 numbers by pressing Conf. key and Answer key. The user can dial the displayed Caller ID number by pressing Speaker key or by lifting the handset.

This feature is available for InfoSet 408 and Electra Elite multiline telephones equipped with a display.

Conference Add-On

This feature allows conference calling. A maximum of three parties (various combinations of internal and external callers) are allowed in each conference. Conference calling increases efficiency by allowing multiple parties to enter into a conversation. Music is provided to callers while they are on hold waiting to enter the conference.

The possible conference combinations are:

- _ One internal party and two external parties.
- _ Two internal parties and one external party.
- _ Three internal parties.

This feature is available for the InfoSet 408, Electra Elite and single-line telephones.

Consecutive Speed Dial

Consecutive Speed Dial enables users to simplify complicated dialing sequences by allowing them to consecutively dial a combination of system speed dial or individual speed dial numbers and/or manually dialed numbers.

This feature is useful when verifying credit cards, accessing service providers, or any other application that requires dialing a series of numbers (i.e., authorization codes, customer numbers, etc.).

This feature is available for InfoSet 408 or Electra Elite multiline telephones and single-line telephones.

Direct Paging Access

This feature allows a user to assign a key on the telephone to directly access the paging function.

This feature is available for InfoSet 408 and Electra Elite multiline telephones.

Direct Station Selection

The Direct Station Selection (DSS) feature allows users to assign internal telephone numbers to one-touch/feature access keys allowing them to make calls by pressing one key.

This feature is available for the InfoSet 408 and Electra Elite multiline telephones and single-line telephones.

Do Not Disturb (DND)

This feature is used to temporarily eliminate all audible incoming call signals to the user's telephone. Visual indications to the telephone display and LEDs continue.

This feature is available for InfoSet 408 and Electra Elite multiline telephones.

DP to DTMF Switching

This feature allows a telephone to be switched from dial pulse (rotary) dialing to dual-tone multifrequency dialing (touchtone). DTMF dialing is required for operations such as data transmission and communicating with a computer.

This feature is available for InfoSet 408 and Electra Elite telephones. It is also available for single-line telephones that are connected to a dial pulse line.

External Paging (Meet-Me)

This feature allows paging through a user-provided external speaker. The paged party answers by dialing a specified access code.

This feature is available for the InfoSet 408 and Electra Elite multiline telephones and single-line telephones.

Handsfree Dialing and Monitoring

A telephone feature, which allows the user to place external, calls and listen to the progress of those calls without lifting the handset on the telephone.

This feature is available for InfoSet 408 and Electra Elite multiline telephones.

Hold with Recall (Exclusive and Non-Exclusive)

When a call is on hold for longer than the preprogrammed interval, the call recalls to the originating telephone. There are two types of held calls. *Exclusive Hold* is a held call that can be picked up only on the telephone where it was placed on hold. *Non-Exclusive Hold* is a held call that can be picked up from any telephone in the system that has access to the line where the call is holding.

This feature is available for the InfoSet 408 and Electra Elite multiline telephones and single-line telephones.

Holdfree Transfer

Holdfree Transfers allows users to answer a transferred call without using the hold key. The system can be programmed to answer the calls by pressing a line key.

This feature is available for the InfoSet 408 and Electra Elite multiline telephones.

Internal Recall

When hearing a busy tone or error tone, users can capture dial tone for internal calls by pressing a specified key on multiline telephones or by pressing hookswitch on single-line telephones.

This feature is available for InfoSet 408 and Electra Elite multiline telephones and single-line telephones.

Internal Voice/Tone Signaling

In system programming, internal calls can be assigned to signal an incoming call by either ringing or voice announcement. The caller can override the system setting for individual calls by dialing "1" (access code).

This feature is available for the InfoSet 408 and Electra Elite telephones

Manual Line Seizure

Pressing a line key can access an outside line.

This feature is available for InfoSet 408 and Electra Elite multiline telephones.

Manual Pause

This feature allows users to insert a pause while dialing a telephone number. The pause can also be programmed on a one-touch/feature access key or can be inserted by dialing an access code.

This feature is available for InfoSet 408 and Electra Elite multiline telephones.

Nesting Dial

This feature allows speed dial buffer numbers (either system or individual) to be nested or chained into another buffer, allowing numbers to be dialed consecutively by simply pressing one button.

This feature is available for the InfoSet 408 and Electra Elite multiline telephones and single-line telephones. Note that the single-line telephones cannot be used to program nesting dial, but they can use the nesting dial feature.

One-Touch/Feature Access Keys – User Programmable

Multiline telephone users can press a single key that has been programmed for functions such as speed dialing, extension numbers, access codes, etc. By using the one-touch key the user does not need to go off-hook, they simply press the programmed key and the system seizes a line and dials the number.

This feature is available for the InfoSet 408 and Electra Elite multiline telephones.

Preset Dialing

This feature allows users to dial a telephone number before actually going off-hook. The number is displayed in the telephone LCD allowing the user to verify the number before actually going off-hook. The number is dialed once the user goes off-hook.

This feature is available for InfoSet 408 or Electra Elite multiline telephones.

Specified CO/PBX Line Seizure

This feature allows users to seize a specific trunk line by either dialing an access code and the trunk line number.

This feature is available for the InfoSet 408 and Electra Elite multiline telephones and single-line telephones.

Speed Dial – Extension

Each extension in the system can be allowed up to 20 personal speed dial numbers. For personal speed dial numbers to be available, the system must be set to 80 mode in system programming. Selecting 80 mode reserves 20 personal speed dial numbers for each telephone user.

This feature is available for InfoSet 408, Electra Elite and single-line telephones. Single-line telephones can be used to set up and originate speed dialing but cannot be used to confirm speed dial numbers.

Speed Dial – System

Speed dialing can be assigned on a system-wide basis. System speed dialing can be set to 200 numbers or 80 numbers. If 200 is selected, individual users are not allowed to assign personal speed dialing numbers on their telephones. If 80 is selected, then each telephone user can set up to 20 personal speed dial numbers and 80 speed dial numbers are reserved for system speed dialing.

This feature is available for InfoSet 408, Electra Elite and single-line telephones. Single-line telephones can be used to set up and originate speed dialing but cannot be used to confirm speed dial numbers. Programming, deleting and verifying speed dial numbers can only be performed using an attendant telephone (ports 1 and 2).

Step Call

This feature allows a user, who calls a busy extension, to call the next extension number in the system by simply dialing a preassigned digit. This can be done without having to hang up between call attempts.

This feature is available for the InfoSet 408 and Electra Elite multiline telephones and single-line telephones.

Timed Alarm

A timed alarm can be set to any multiline telephone as a reminder of a scheduled time. The user can program the system to automatically send a reminder alarm to their telephone. Two timed alarms are available system-wide.

This feature is available for InfoSet 408 and Electra Elite multiline telephones.

Tone Override

Tone Override is used by one user to signal another user, who is engaged on a call, that they have an incoming call. The called party can answer the incoming call by putting the existing call on hold.

This feature also allows the user to switch between a tone override call and an existing call. When the user answers the tone override call, the existing call is put on hold. By pressing Answer key, the user can switch between the two calls.

This feature is available for the InfoSet 408, Electra Elite and single-line telephones.

Trunk Queuing

When all outside lines are busy, telephone users can queue onto the busy line. When the line becomes available the system rings the telephone user to notify them that the line is available. The user can cancel the queue at any time.

This feature is available for InfoSet 408 and Electra Elite multiline telephones and single-line telephones.

User Programming

Users are allowed to program the following features using their InfoSet 408 and Electra Elite multiline telephones and single-line telephones.

- Ancillary Device Connection
- Attendant Positions
- Call Forward - All Calls
- Call Forward - Busy/No Answer
- Clock/Calendar Display
- Character Registration
- Distinctive Ringing
- Extension Name Assignment
- Incoming Call Identification
- Nesting Dial
- Off-Hook Ringing
- One-Touch/Feature Access Keys - User Programmable
- Programmable Pause for Speed Dial

- Speed Dial - System
- Stored Hookflash
- Timed Alarm

Telephone Attributes (Characteristics)

Telephone Attributes (Characteristics) are physical and non-user initiated telephone traits.

Ancillary Device Connection

This feature allows ancillary (peripheral) devices such as tape recorders, headsets, single-line telephones, to be connected to the system.

The feature is only available when using the Electra Elite multiline telephones.

Alphanumeric Display

The InfoSet 408 Multiline telephone is equipped with a 16-character, two-line liquid crystal display (LCD). The LCD is used to display the date/time, elapsed call timer, dialed numbers, speed dial numbers, caller ID information, etc.

The Electra Elite multiline telephone is equipped with a 24-characters, three-line liquid crystal display (LCD). The LCD is used to display the date/time, elapsed call timer, dialed numbers, speed dial numbers, caller ID information, etc. The four character positions at the beginning and end of the first two lines are not used. On the third line, these character positions are used to display the scroll keys.

This features is available for InfoSet 408 and Electra Elite multiline telephones equipped with a display (LCD).

Answer Key

Users answer calls by simply pressing one key; the Answer Key.

This feature is available for the InfoSet 408 and Electra Elite multiline telephones.

Background Music - Multiline Telephone Speakers

When connected to a background music (BGM) source, multiline telephone users can listen to music over the multiline telephone speakers, while the telephone is idle.

Busy Lamp Field - Multiline Telephones

The Busy Lamp Field (BLF) is an LED on the multiline telephone, which is used

to indicate the telephone status (idle, in-use, do-not-disturb mode, etc.).

This feature is available for the InfoSet 408 and Electra Elite multiline telephones.

Call Elapsed Timer

This timer appears in the LCD (liquid crystal display) on the telephone. The timer keeps track of the amount of time that has elapsed since the call was answered. When the user hangs up, the timer disappears from the LCD.

This feature is available for the InfoSet 408 and Electra Elite multiline telephones.

Call Waiting Indication

The system provides a visible indication to the called party that they have an incoming call. This indication allows the user to put the existing call on hold and answer the incoming call, terminate the existing call and answer the incoming call, or ignore the incoming call.

This feature is available for InfoSet 408 or Electra Elite multiline telephones and single-line telephones.

Character Registration

The feature allows users to assign names to system and individual speed dial numbers and to numbers assigned to one-touch keys. The telephone number and the associated name are displayed in the telephone LCD when the number is dialed.

This feature is available for the InfoSet 408 and Electra Elite multiline telephones.

Clock/Calendar Display

On multiline telephones equipped with an LCD (liquid crystal display), the time (hour and minutes) and the date (day, day of week and year) are displayed.

This feature is available on InfoSet 408 and Elite multiline telephones

Confirmation Dial

This feature allows users to dial a telephone number, which is displayed for confirmation during speed dialing, one-touch dialing, and scrolling caller identification numbers.

This feature is available for InfoSet 408 and Electra Elite multiline telephones

Extension Name Assignment

When this feature is used, the name or number of the internal caller or the paging originator is displayed on the called party (parties) telephone(s). The telephones must be equipped with an LCD for this feature to be used.

This feature is available for InfoSet 408 and Electra Elite display telephones.

Flash Key

If a system is connected to a PBX, it can be programmed to transfer the PBX call

to the system using a flash signal. The duration of the flash signal is assigned in system programming.

This feature is available for the InfoSet 408 and Electra Elite multiline telephones.

Flexible Line Key

The line keys on the multiline telephones are designed for flexibility of use. Line keys that are not used to access external lines can be assigned for:

- speed dialing
- one-touch/feature access key operation for seizing internal or external telephone lines
- dialing access codes that are used to set/cancel features such as microphone on/off and headset on/off.

This feature is available for InfoSet 408 and Electra Elite multiline telephones.

Full Handsfree Operation

Multiline telephones allow the user to make and answer calls without using the handset. Users can talk using the telephone's built-in microphone (the microphone must be turned on).

This feature is available for the InfoSet 408 and Electra Elite multiline telephones

Handset Microphone Control

When making a call, users can mute the transmission speech path. This allows the user to continue to hear the other party, but the other party cannot hear their conversation. Mute is reset (to off) when the call is terminated or it can be manually reset during a call.

This feature is available for the InfoSet 408 and Electra Elite multiline telephones.

Handsfree Answerback

This feature allows users of multiline telephones to answer internal voice announced calls when the microphone is turned on.

This feature is available for InfoSet 408 and Electra Elite multiline telephones.

Headset Connection

A headset can be connected to an Electra Elite multiline telephone. A one-touch/feature access key must be assigned to toggle the headset on/off.

This feature is only available for Electra Elite multiline telephones.

Icon Display

Some icons are displayed in the LCD of the telephone to indicate certain conditions. For example, a clock is displayed to indicate an alarm has been set.

This feature is available only for InfoSet 408 telephones.

I-Hold Indication

This feature provides easy identification of calls that a user has placed on hold. The system provides two colors to identify the holding calls. On the multiline telephone where a call originates, the line key LED flashes green. On the other telephones in the system, the line key LED flashes red.

This feature is available for the InfoSet 408 and Electra Elite multiline telephones.

Incoming Call Identification

This feature provides identification of incoming calls. If the call is from an internal or external user, the call is identified by showing the caller's name and extension/external line number in the telephone display.

This feature is available for InfoSet 408 and Electra Elite multiline telephones that are equipped with an LCD.

I-Use Indication

This feature provides indications about the line that is in use by illuminating the green LED associated with the line key. Busy lines are illuminated in red; this allows the user to quickly identify those lines that are in use.

This feature is available for InfoSet 408 and Electra Elite multiline telephones.

Message Waiting Indication for Voice Mail

When a user has a voice message, the large LED flashes red. This provides distinctive indication that there is a message waiting.

This feature is available for the InfoSet 408 and Electra Elite telephones.

Microphone Control

The microphone can be turned on and off and the on/off status is indicated on the multiline telephone. A one-touch key can be programmed for microphone control or an access code can be dialed to mute the microphone for privacy during incoming voice announced calls and during calls that use the built-in speakerphone.

This feature is available for InfoSet 408 or Electra Elite multiline telephones.

Off-Hook Ringing

If a user is currently on a call and receives another external call, off-hook ringing is provided to the telephone's external speaker. Off-hook ringing is at a lower volume than normal on-hook ringing.

This feature is available for InfoSet 408 and Electra Elite telephones.

Prime Line Assignment

Prime line assignment allows a user to go off-hook and make an external call from a trunk line without pressing a line key. The system is programmed to automatically select a specified trunk line when the user goes off-hook. Internal calls are made by pressing Speaker key, which accesses internal dialtone.

This feature is available for the InfoSet 408 and Electra Elite multiline telephones and single-line telephones.

Softkeys

The Electra Elite multiline telephones provide softkeys speed dial operation. The speed dial directory can be searched using the softkeys. By simply entering either a number or a letter, a list of matching speed dial numbers is displayed. The system allows users to scroll the list and then dial the number.

This feature is available for Electra Elite multiline telephones equipped with softkeys.

SPD (InfoSet 408) or Redial (Electra Elite) Key

This feature allows users to press the SPD key(on InfoSet 408 telephones) or the Redial key(on Electra Elite telephones), to access speed dial memory locations.

This feature is available for the InfoSet 408 or Electra Elite telephones.

Stored Hookflash

This feature allows a hookflash to be stored in a speed dial memory location. This allows multiline telephone users to store the hookflash, which is used to allow access to features such as transferring calls, conferencing, in a speed dial buffer, etc.

This feature is available for InfoSet 408 and Electra Elite multiline telephones.

Telephone Volume Control

This feature allows Multiline Telephone users to control the handset and the speaker/ ringing volume by pressing the up and down volume buttons on the telephone. It also allows the user to change the contrast on the LCD of the Electra Elite telephones.

This feature is available for the InfoSet 408 and Electra Elite telephones.

Two-Color LEDs (Lamp)

The system provides two-color (red and green) LEDs to provide various status indications of the telephone. Hold and call waiting are a couple of example of status indications.

This feature is available for InfoSet 408 and Electra Elite multiline telephones.

System Hardware Features

System Hardware Features - Physical require a physical piece of hardware to be installed or switch to be set in the system.

Attendant Positions

This feature allows the first two multiline telephones to be assigned as attendant positions. These telephones can be used as “programming telephones” and can perform certain attendant feature operations.

This feature is available for the InfoSet 408 and Electra Elite multiline telephones.

Background Music - External Speakers

When connecting with a Background Music (BGM) source, background music is provided over external speakers.

Battery Backup – System Memory

A battery is provided on the central processing unit (CPU) in the KSU. This battery retains system memory if the power fails. When fully charged, a new lithium battery maintains backup power for a minimum two years. This allows the system to return to normal operation once power is restored.

Battery Backup – System Power (Built-In)

A built-in battery provides complete system operating power for approximately 30 minutes. This allows the entire telephone system (key system and telephones) to remain operational during a power outage.

Digital Voice Mail

Digital voice mail is part of the InfoSet 408 408 system. Users can leave messages for other system users. The large LED on the telephone flashes red to indicate the user has a message waiting.

This feature is available for the InfoSet 408 and Electra Elite multiline telephones (single-line telephones users can only leave a message).

Door Lock Release

While the multiline telephone user is talking with the doorphone user, the telephone user can unlock the door by entering a code assigned for door lock release.

For this feature to be available, the DPH-B10 ETU must be installed in the system.

This feature is available for the InfoSet 408 and Electra Elite multiline telephones.

Door/Monitor Telephone

Two doorphones can be installed in the system to provide 2-way communication with a location such as a front door area or to monitor a room. The DPH-B10 ETU must be installed in the key system to provide for this feature. When the doorphone unit is used as a doorphone, multiline telephones are assigned to ring when the doorphone key is pressed. When the doorphone is used as a room monitor any telephone can be used to access the doorphone and monitor the

area.

This feature is available for InfoSet 408 and Electra Elite multiline telephones and single-line telephones.

Key Function/Multifunction Registration

The system can be registered as a Key Function (KF) or a Multifunction (MF) telephone system using system programming.

Music on Hold

Music can be provided to caller's on hold using the system's internal music source or by connecting an external music source (user-provided) such as a radio, tape player or compact disc.

This feature is available for the InfoSet 408 and Electra Elite multiline telephones and single-line telephones.

PC Programming

Users can program the key system using a PC. A PC is connected to the key system using an RS-232C cable which allows the system parameters to be downloaded to the PC and then modified. Once modified, the system parameters are then uploaded to the key system.

An MIF-B10 ETU must be installed in the system for this feature to operate.

The *minimum* requirements for the PC to run this program include:

- 100MHz Pentium® processor
- 16MB RAM
- 10MB hard disk space
- 640 x 480 monitor resolution
- Windows® 95/98
- Internet Explorer® 4.1
- Netscape Communicator® 4.7

The *recommended* requirements for running PC Programming include

- 166MHz Pentium processor
- 64MB RAM
- 10MB hard disk space
- 1024 x 768 monitor resolution
- Windows 95/98

Power Failure Transfer

Power Failure Transfer ensures that a customer has access to the telephone company's central office network during a power outage. When system power is lost and power supplied by the battery backup has expired, the first external telephone line coming into the system is automatically transferred to the power failure transfer connection (RJ-11) on the side of the KSU.

This feature is available for use with single-line telephones.

Room Monitor Telephone

A telephone can be used to monitor a room (e.g., this could be used to monitor a baby's room or a children's play area).

This feature is available for InfoSet 408 and Electra Elite multiline telephones.

Single-line Telephone Access

Single-line telephones can be connected to the system. These telephones can be used to make external calls, internal calls and paging calls.

To provide this feature for InfoSet 408 systems, an SLI(2)-B10 ETU and PBR-E10 ETU must be installed in the KSU.

Single-line Telephone Adapter

The Single-line Telephone Adapter allows electronic telephone ports to support single-line telephones. A single-line telephone can be connected to the telephone port by using a single-line adapter and single pair cabling.

To provide this feature, a spare ESI port, an SLT-F(1)-U10 ADP, and PBR-E10 ETU are required.

Station Message Detail Recording (SMDR)

Station Message Detail Recording provides detailed calls records of system telephone usage. This feature is useful for controlling costs by identifying telephone users, trunk usages, and numbers dialed. SMDR supports the connection of call accounting equipment that audits local and long distance telephone bills.

An MIF-B10 ETU is required to support this feature.

This feature is available for the InfoSet 408 and Electra Elite multiline telephones and single-line telephones.

When the memory on the MIF-B10 ETU becomes 80% full, the system generates an alert that is displayed.

System Set Button

This feature allows the user to enter system programming mode without using the step-by-step method for entering programming.

This feature is only available for the InfoSet 408 telephones.

System Software Features

System Software Features - Automatic are software driven features that once set perform to the user's specifications.

Automatic Day/Night Mode Switching

This feature allows the user to program the system to automatically switch from day to night mode at a preset time.

Automatic Pause - Behind PBX

When a user places an external call using speed dial, redial, or saved dial through a PBX line, the system automatically inserts a pause into the dialed number

Automatic Release

This feature signals the system to release the line when an external caller abandons the call.

This feature is available for InfoSet 408 and Electra Elite multiline telephones and single-line telephones.

Call Restriction

This feature allows outgoing calls to be restricted. Dialing is restricted based on the first eight digits that are dialed. The restricted numbers are entered and stored into tables accessed by system programming. When a user dials a restricted number, an error tone is sent and "ERROR" appears in the LCD of the multiline telephone.

This feature allows companies to save on long distance charges by restricting number that can be dialed. Restriction can be placed on individual telephones within the system.

This feature is available for the InfoSet 408 and Electra Elite multiline telephones and single-line telephones.

Caller Identification

The Caller Identification (Caller ID) feature allows the user to see the calling party's name and phone number in their telephone display.

A CID-B10 Unit is required to provide caller identification. Two CID units are required to provide caller identification for all four telephone lines.

This feature is available for InfoSet 408 and Electra Elite multiline telephones

Delayed Ringing

Delayed ringing allows some telephones to ring immediately for incoming calls and other telephones to ring after a programmed delay.

This feature is available for the InfoSet 408 and Electra Elite multiline telephones and single-line telephones.

Direct Inward Termination

This feature allows external lines to be programmed to ring directly at telephones, bypassing the attendant. A separate night ringing assignment is available. This feature is primarily used for voice mail.

This feature is available for the InfoSet 408 and Electra Elite multiline telephones and single-line telephones.

Distinctive Ringing

This feature allows users to assign different ringing patterns to internal and external calls to easily identify the type of call they are receiving.

This feature is available for the InfoSet 408 or Electra Elite multiline telephones.

Howler Tone Service

A Howler Tone is a tone that gets louder over a short period of time. This tone is provided if a telephone remains off-hook after a call has been completed or if the user goes off-hook and fails to dial before the preprogrammed time interval expires.

This feature is available for the InfoSet 408 or Electra Elite multiline telephones and single-line telephones

Privacy on all Calls

The system provides complete privacy on all calls. No other telephone user can enter another's conversation unless that user permits them to enter the conversation by releasing privacy or by adding them to a conference. The Barge-In feature, if enabled, overrides privacy on all calls and allows the barge-in user to enter the conversation.

Programming from Multiline Telephone

The system can be programmed using a multiline telephone. It is necessary to use a telephone with an LCD to view the programmable options. Only ports 1 and 2 (normally assigned to extensions 10 and 11) are used for telephone programming.

This feature is applicable for the InfoSet 408 and Electra Elite display telephones.

Programmable Pause for Speed Dial

Users can insert a pause when programming speed dial numbers using this feature. The pause allows a short delay before accessing an external line.

This feature is available for the InfoSet 408 and Electra Elite display telephones.

Resident System Program

When power is supplied to the system, the system scans the hardware configuration and assigns default values. This allows for plug-and-play operation of the system. Once operational, the system can be customized for individual customers.